

2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)

The feedback from the students is taken by the institution through various means. The institution prepares a structured questionnaire at the end of each semester and collect the views of the students on academic, co-curricular and other student related activities and facilities. Tutorial periods are held on weekly basis to redress the problems of the students. Students are also free to contact their teachers during their free periods for study related problems. The feedback of the students can be summed-up in following points:

1. Modern Teaching AIDS used by the teachers help the students to understand the concepts easily.
2. Different programmes held by the teachers as quiz competitions, mock tests, group discussions, seminars, presentations and assignments which uplift the qualities of the students.
3. Demanded facilities were provided to the students at every level such as internet, purified drinking water and maintained gents and ladies toilets.
4. Every information is providing to the students by the means of notice board.
5. Elegant and High quality modern equipment in labs and good infrastructure are very helpful to the students.
6. On the demand of students a well-designed and well-maintained canteen with sumptuous food provided to the students.
7. On the demand of girl students a Sanitary Napkin Vending Machine was installed in toilet area.

Designed Questionnaire is attached herewith

GURU NANAK COLLEGE, SUKHCHAINANA SAHIB, PHAGWARA

STUDENT'S FEED BACK FORM (SESSION 2018-19)

1. Name _____

2. Class _____ 3. Roll no. _____

4. a) Which of the following facilities are you using:

(i) Computer Lab ☐ (ii) Accounting Lab ☐ (iii) science Lab ☐
(iv) Language Lab ☐ (v) Library ☐ (vi) Bus Facility ☐
(vii) Seminar Hall (viii) Smart Class Room (ix) Career Counseling

4. b) Are you satisfied from facilities mentioned above :

Yes ☐ No ☐

If no, give reasons _____

5. Your views on quality of education:

(i) Excellent ☐ (ii) Good ☐ (iii) Satisfactory ☐ (iv) Bad ☐

6. Are you satisfied from the library facilities?

Yes ☐ No ☐

If no, give reasons _____

7. Are you satisfied from the service of the Administrative office of the college?

Yes ☐ No ☐

If no, give reasons _____

8. a) Do you participate in following activities of the college :

(i) Extra-Curricular Activities ☐ (ii) Sports Activities ☐
(iii) Department Associates ☐ (Business Club, Punjabi Sahit Sabha, IT Club)
(iv) NCC ☐ (v) NSS ☐
(vi) Guru Gobind Singh Study Circle ☐

8. b) Do these bodies have helped you in value addition

Yes ☐ No ☐

9. Are you satisfied from Canteen facility & quality of food served there:

Yes ☐ No ☐

If no, give reasons _____

10. Your suggestion for quality enhancement: _____

(signature)