

2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)

The feedback from the students is taken by the institution through various means. The institution prepares a structured questionnaire and collects the views of the students on academic, co-curricular, infrastructural and other student welfare related activities and facilities. Tutorial periods are held on weekly basis to redress the problems of the students. Students are also free to contact their teachers during their free periods for study related problems. The feedback of the students can be summed-up in following points:

1. Modern Teaching AIDS are used by the teachers to help the students to understand the concepts easily but 5% students want these aids to be used extensively by all the teachers.
2. Different programmes held by the teachers as quiz competitions, mock tests, group discussions, seminars, presentations and assignments which uplift the qualities of the students have been appreciated.
3. On the demand of girl students, a Sanitary Napkin Incinerator has been installed in the washroom area.
4. Elegant and High quality modern equipments in labs and good infrastructure are very helpful to the students.
5. Library services have been up-graded by making it OPAC (Online Public Access Catalogue). KOHA software was installed and upgraded. Library automation has been done. Library blog was created under which a large number of e-books were uploaded.
6. On the demand of science students, more books have been added to the existing stock.
7. Summary of the survey reveals that 93% students are satisfied with all the infrastructural facilities provided by the college.
8. 12% students want the college to buy new furniture.
9. 95% students are satisfied with the services of the administrative office of the college.
10. As far as quality education is concern 40% consider it excellent, 60% consider it good.
11. 5% students suggest introducing new sports activities but 95% are satisfied.
12. 5% boys demand bus facility for boys also.
13. 23% students are of the view that the quality of food being served in canteen needs to be improved.
14. 2% girl students want to ensure equal rights for girls and boys.

Designed Questionnaire is attached herewith

GURU NANAK COLLEGE, SUKHCHAINANA SAHIB, PHAGWARA

STUDENT'S FEED BACK FORM (SESSION 2018-19)

1. Name _____

2. Class _____ 3. Roll no. _____

4. a) Which of the following facilities are you using:

(i) Computer Lab ☐ (ii) Accounting Lab ☐ (iii) science Lab ☐
(iv) Language Lab ☐ (v) Library ☐ (vi) Bus Facility ☐
(vii) Seminar Hall (viii) Smart Class Room (ix) Career Counseling

4. b) Are you satisfied from facilities mentioned above :

Yes ☐ No ☐

If no, give reasons _____

5. Your views on quality of education:

(i) Excellent ☐ (ii) Good ☐ (iii) Satisfactory ☐ (iv) Bad ☐

6. Are you satisfied from the library facilities?

Yes ☐ No ☐

If no, give reasons _____

7. Are you satisfied from the service of the Administrative office of the college?

Yes ☐ No ☐

If no, give reasons _____

8. a) Do you participate in following activities of the college :

(i) Extra-Curricular Activities ☐ (ii) Sports Activities ☐
(iii) Department Associates ☐ (Business Club, Punjabi Sahit Sabha, IT Club)
(iv) NCC ☐ (v) NSS ☐
(vi) Guru Gobind Singh Study Circle ☐

8. b) Do these bodies have helped you in value addition

Yes ☐ No ☐

9. Are you satisfied from Canteen facility & quality of food served there:

Yes ☐ No ☐

If no, give reasons _____

10. Your suggestion for quality enhancement: _____

(signature)